

Open fire meeting/ Jitsi Meet

Openfire Meetings is a real-time communication server implementing the XMPP (Jabber) and WebRTC protocols with a SIP gateway. It offers a very large number of features and a great admin panel and the source code is available under the Apache 2.0 license. It includes Jitsi Meet and Converse and interacts with Pàdé. The Openfire Fastpath Plugin adds support for managed queued chat requests, such as a support team might use. For example, a web-based "Live Support" interface can point a potential customer at a workgroup representing the Sales team. Members of that workgroup will receive notification that someone is waiting and when someone from that workgroup accepts, the customer and the team member will be connected to communicate with each other.